

**102105T4HSS**

**HEALTH SERVICES SUPPORT PROVIDER LEVEL 4**

**MED/OS/HSS/CR/02/4/A**

**PERFORM HOSPITAL HOUSEKEEPING PROCEDURES**

**WRITTEN ASSESSMENT**

**Time: 3 hours**

**INSTRUCTIONS TO CANDIDATES**

*Maximum marks for each question are indicated in brackets ( ).*

*This paper consists of* ***THREE*** *sections: A, B and C.*

*Answer questions as per instructions in each section.*

*You are provided with a separate answer booklet*.

**This paper consists of SEVEN (5) printed pages**

**Candidates should check the question paper to ascertain that all pages are printed as indicated and that no questions are missing**

**SECTION A:** (10 marks)

***Answer all questions in this section***

1. The frequency at which hospital employees should receive training for housekeeping standards is; (1 Mark)
2. Annually
3. Upon hire
4. At regular intervals
5. During performance reviews
6. Broad spectrum detergents are most preferred for use in hospitals because; (1 Mark)
7. They act for a longer period
8. They will not be affected by environmental factors such as presence of blood
9. They act on numerous types of microorganisms present in hospital surfaces
10. They have residual anti-microbial effect on the treated surface
11. One of the following protective equipment is a necessity in all hospital departments as you deliver your services. (1 Mark)
12. Goggles
13. Apron
14. Mask
15. Gown
16. When mopping a ward you will require a diluted solution of; (1 Mark)
17. Sodium hypo-chloride
18. Surgical spirit
19. Sodium Hypochlorite
20. Potassium permanganate
21. One of the following is a reason to why cotton cloths and moppers are preferred over micro-fibers; (1 Mark)
22. They absorb more dirt
23. They are compatible with most disinfectant products thus are more durable
24. They absorb more microorganisms
25. They are more expensive thus a better quality

1. After a cleaning procedure one should rearrange a patient’s room; (1 Mark)
2. Immediately
3. The following day
4. Once the floor and surfaces are dry
5. Before leaving the hospital
6. The personal protective equipment that protects one from soiling his/her feet with contaminated fluids when performing housekeeping procedures is; (1 Mark)
7. Safety boots
8. Long-sleeved gown
9. Mackintosh apron
10. Theatre scrubs
11. The importance of communicating a slippery floor or a wet paint is to; (1 Mark)
12. Avoid injuries and hazards
13. Facilitate movement
14. Promote cleanliness
15. Eradicate ignorance
16. Disinfectants are used to; (1 Mark)
17. Kill microorganisms
18. Remove microorganisms
19. Sterilize human skin
20. Contaminate instruments
21. After a cleaning procedure, the housekeeper should document on one of the following registers; (1 Mark)
22. Cardex
23. MOH register
24. Disinfection register
25. Incidence report book

**SECTION B:** (40 marks)

***Answer all questions in this section***

1. The housekeeping department is one of the essential departments in a hospital. State **Four (4)** reasons why it is important. (4 Marks)
2. State three (3) importance of using signage during cleaning procedures. (3 Marks)
3. You have been allocated to perform cleaning procedures in the theatre.
4. Outline any **Three (3)** activities that you will perform. **(**3 Marks)
5. List any **Two (2)** equipment and supplies that you will require when dusting. (2 Marks)
6. Indicate the color bin in which you will segregate the following hospital waste. (5 Marks)
7. Banana peels
8. Used bandage
9. Placenta
10. Cotton swab used on a patient
11. Needle
12. Outline the manual reprocessing steps of environmental cleaning equipment. (4 Marks)
13. List **Three** **(3)** common sites in the hospital that can be infested with pests and rodents; (3 Marks)
14. Pesticides are known to cause negative health effects. State any **four (4)** of the effects that they are associated with. (4 Marks)
15. Define the following terms: (3 Marks)
16. Cleaning
17. Disinfection
18. Sterilization
19. Highlight **Three (3)** importance of donning personal protective equipment while performing housekeeping duties (3 Marks)
20. List **Three (3)** goals of the Integrated Pest Management policy. (3 marks)
21. Outline the classification of laundry according to the person using them. (3 Marks)